

Privacy Policy

Ramiel Holdings Ltd

Website: ramiel.co

Effective Date: 26 April 2026

Ramiel Holdings Ltd ("Ramiel", "we", "us", or "our") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, store, disclose and protect personal data when you visit **ramiel.co** (the "Website"), communicate with us, or use our services.

We process personal data in accordance with applicable data protection laws, including the **UK General Data Protection Regulation (UK GDPR)**, the **Data Protection Act 2018**, and other applicable privacy laws.

By using our Website, you acknowledge the practices described in this Privacy Policy.

1. Who We Are

Ramiel Holdings Ltd is the controller of personal data collected through this Website, unless otherwise stated.

If you have any privacy-related questions, requests or concerns, you may contact us at:

Email: privacy@ramiel.co

2. Personal Data We Collect

We may collect and process the following categories of personal data:

Information You Provide Directly

- Name
- Email address
- Telephone number
- Company name
- Job title
- Postal address
- Information submitted through contact forms or enquiries
- Any other information you voluntarily provide

Information Collected Automatically

When you use our Website, we may automatically collect:

- IP address
- Browser type and version
- Device type
- Operating system
- Referring website
- Pages viewed
- Time spent on pages
- Date/time of visit
- Clickstream data
- Cookies and similar technologies

Information from Third Parties

We may receive information from trusted partners, analytics providers, advertising networks, payment providers, or publicly available sources where lawful.

3. How We Use Your Data

We use personal data for the following purposes:

- To operate, maintain and improve our Website
- To respond to enquiries and requests
- To communicate with you
- To provide products, services or business opportunities
- To manage customer or supplier relationships
- To personalise user experience
- To analyse Website performance and usage
- To detect fraud, abuse or security incidents
- To comply with legal and regulatory obligations
- To send marketing communications where permitted by law

4. Legal Basis for Processing

We process personal data under one or more of the following lawful bases:

- Your consent
- Performance of a contract
- Compliance with legal obligations
- Legitimate interests (such as operating and improving our business)
- Protection of vital interests where applicable

5. Marketing Communications

Where permitted by law, we may send updates, news, offers or information relating to Ramiel Holdings Ltd and its activities.

You may unsubscribe at any time by using the unsubscribe link in communications or contacting us directly.

6. Cookies and Similar Technologies

Our Website may use cookies, pixels, tags and similar technologies to:

- Ensure Website functionality
- Improve performance
- Understand visitor behaviour
- Remember preferences
- Measure campaigns and communications

You can manage cookies through your browser settings. Some Website functions may be limited if cookies are disabled.

7. Sharing Your Data

We may share personal data with:

- Group companies or affiliated entities
- Professional advisers
- IT, hosting and cloud providers
- Analytics providers
- Payment processors
- Marketing service providers
- Regulators, authorities or courts where required
- Buyers or investors in connection with a merger, acquisition or restructuring

We require third parties to protect personal data and process it only as permitted.

8. International Transfers

As an international business, we may transfer personal data outside the United Kingdom to countries where we or our service providers operate, including Europe or Latin America.

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Where we do so, we implement appropriate safeguards such as:

- Adequacy regulations
- Standard contractual clauses
- Data processing agreements
- Other lawful transfer mechanisms

9. Data Retention

We retain personal data only for as long as reasonably necessary for the purposes described in this Privacy Policy, including:

- Legal obligations
- Accounting requirements
- Dispute resolution
- Security and fraud prevention
- Legitimate business needs

Retention periods vary depending on the type of data and purpose.

10. Security

We implement appropriate technical and organisational security measures designed to protect personal data against:

- Unauthorised access
- Loss
- Misuse
- Alteration
- Disclosure
- Destruction

However, no internet transmission or storage system can be guaranteed as completely secure.

11. Your Rights

Subject to applicable law, you may have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion
- Restrict processing
- Object to processing

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- Withdraw consent
- Request portability of data
- Lodge a complaint with a supervisory authority

To exercise your rights, contact:

privacy@remiel.co

12. Third-Party Websites

Our Website may contain links to third-party websites. We are not responsible for their privacy practices or content. Please review their privacy notices separately.

13. Children's Privacy

Our Website is not directed to children under the age required by applicable law, and we do not knowingly collect their personal data.

14. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

We encourage users to review this page periodically.

15. Contact Us

For any privacy, compliance or data protection enquiries:

Ramiel Holdings Ltd

Website: remiel.co

Email: privacy@remiel.co

16. Governing Law

This Privacy Policy shall be governed by and interpreted in accordance with the laws of England and Wales, unless otherwise required by mandatory local law.